


Quality Assurance Standards on Infection Prevention in Afghanistan

ACCESS-Health Services Support Project

JHPIEGO in partnership with Save the Children, Constella Futures, The Academy for Educational Development, The American College of Nurse-Midwives and Interchurch Medical Assistance



The QA process and IP in Afghanistan

- The Quality Assurance (QA) process in Afghanistan uses gender-sensitive, evidence-based standard and community input to measure the quality of services provided, there by allowing users to identify and address performance gaps within the Basic Package of Health Services (BPHS) in rural areas of Afghanistan.
- Integrating IP into QA process allows us to support health system in achieving desired institutional and individual result in prevention infection.



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The Four Steps of QA Process

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Establishing QA Process


- Central, provincial and health facility quality assurance committees established
- Standards in 14 areas for different levels of BPHS developed
 - Opinion of providers, communities and clients incorporated
 - Standards translated into local languages



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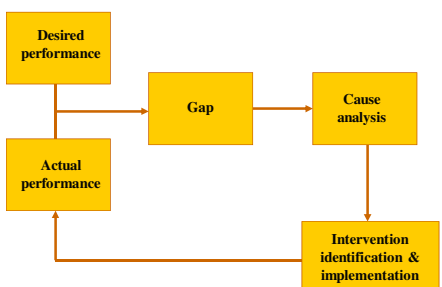
Implementing QA Process

- Five provinces selected for phase one implementation
- BPHS-implementing NGOs and health facility staff trained on QA process
- Baseline assessments, using infection prevention (IP) QA standards, conducted by MoPH and implementing NGOs
- Gaps identified during baseline assessments
- Feedback provided by the assessors to health facilities and NGOs
- Interventions designed by health facility staff and NGO managers




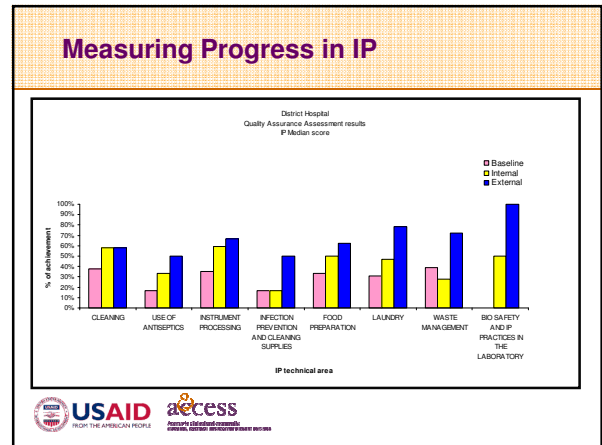
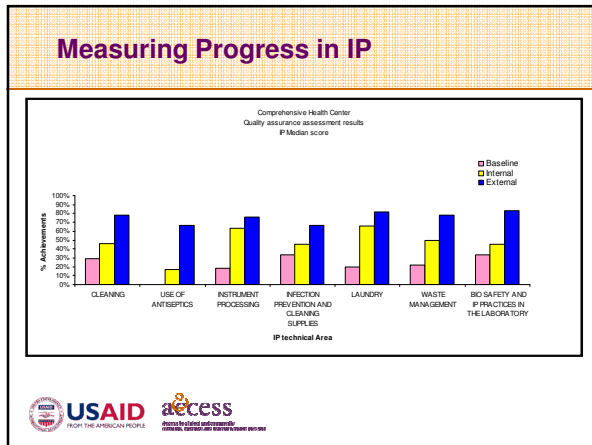
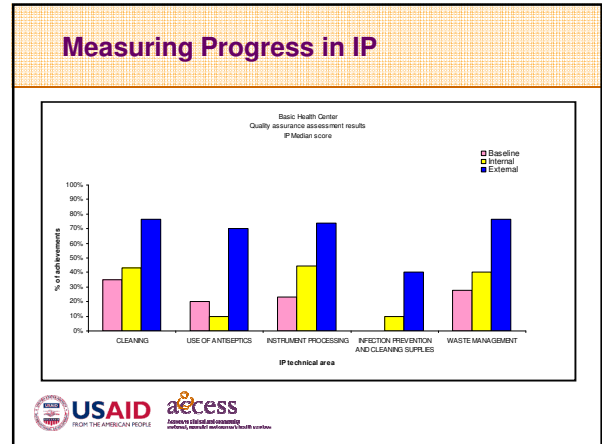
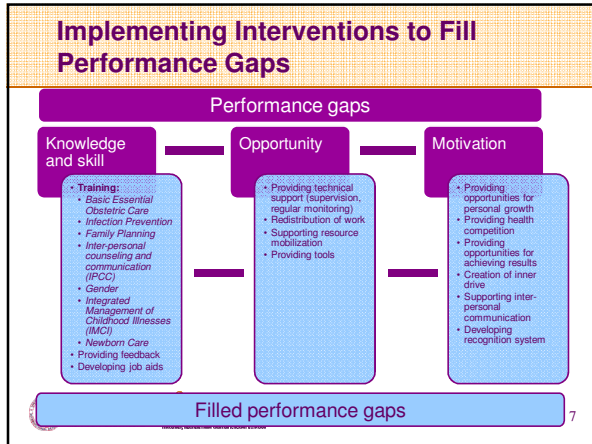
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Implementation Cycle



Model Adapted from the International Society for Performance Improvement





Recognizing Best Performers

- Provincial QA committees and NGOs recognized at central level
- Health facility staff recognized at community level

Recognition ceremony for a health facility in Bamyan province, that achieved 90% of the standards within one year during the QA process.